



Improving Patient Care: The Implementation of Change in Health Care, 3rd Edition

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E-Book	978-1-119-48860-6	February 2020	\$52.99
Hardcover	978-1-119-48859-0	May 2020	\$65.00
O-Book	978-1-119-48862-0	February 2020	Available on Wiley Online Library

DESCRIPTION

Strategies for successfully updating and improving health care organizations of all kinds

Health care is always evolving and improving. However, the rapid speed of medical advancement can make the adoption of new technologies and practices a challenging process – particularly in large organizations and complex networks. Any projected impact upon quality and outcomes of care must be carefully evaluated so that changes may be implemented in the most efficacious and efficient manner possible.

Improving Patient Care equips professionals and policymakers with the knowledge required to successfully optimize health care practice. By integrating scientific evidence and practical experience, the text presents a cohesive and proven model for practice change and innovation, complete with analysis of innovation, target group and setting; selection and application of strategies; and evaluation of process, outcomes and costs. This new third edition also includes:

- Newly written chapters on clinical performance feedback, patient engagement, patient safety, evaluation designs, and methods for process evaluation
- Increased emphasis on the role of contextual influences in implementation and improvement
- New research examples from across the world and updated scientific literature throughout

Designed to help promote safer and more efficient, patient-centered care and better outcomes, *Improving Patient Care* is an essential resource for healthcare providers, quality assessors, and students of health services research, health management, and health policy.

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