

## Yes, We Can 3 – #EIE2021

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**– Australia**

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### Our 20/20 Vision: Redefining knowledge translation support for the future

#### *The Wicked Problem*

Knowledge translation (KT) in the health system is critical for the delivery of evidence-based practice. The Queensland health workforce in Australia is spread across a landmass almost three times the size of France, with the majority of KT expertise located in one metropolitan region. This geographical spread can limit clinicians' access to KT expertise in the planning and implementation of KT projects.

We trialled professional KT group mentoring via videoconference as an innovative solution to support and empower a vastly dispersed workforce. However, wicked challenges remain, including **scalability and sustainability of local projects, strategic targeting of project support, facilitating cross-pollination of ideas** and **group interactions across project teams** and **team interactions in the virtual space**.

These are issues we want to discuss with attendees in this session.

#### *Background*

We piloted a Knowledge Translation Support Service (KTSS) which involved monthly, one-hour, virtual group-based support of clinician-led KT projects within state-run hospital and health services. Supported by an independent facilitator, a panel of KT experts and health service leaders (dietetics, nursing, occupational therapy, physiotherapy and social work) provided constructive critique and KT support for four projects from various health districts. At a minimum, all project leads attended each meeting, with 1-2 specific projects discussed each month.

On completion, participants reported high program satisfaction and felt that the KTSS met their expectations and learning needs. Overall, the participants described beneficial gains with confidence in KT skills.

#### *Who is this for (target audience)?*

This problem-solving session is for workforce managers, clinical workforce educators, professionals working with telehealth systems, clinicians planning KT projects, implementation scientists.

